



OWNERS

FRED CONWRIGHT JR. • JAMES E. RUNNELS

August 7, 2000

Timmons Consulting Group
5200 Keller Springs, Ste. 415
Dallas, Texas 75248

Dear Gary,

Both Fred and I would like to express our sincere appreciation on the expert service that you and your company provided to us. We would not have received the dollars that your company was able to recover. In addition, the guidance and direction given that represented our best interest.

For your future clients, we would like to say that the restaurant fire on Robert B. Cullum in Dallas affected our largest income producing location in food sales and catering. Timmons Consulting Group was able to recover policy limits on the contents, as well as, keeping salvage value to our equipment. In addition, we altered our store to accommodate a more cafeteria style as opposed to its previous walk up and order counter. We were given some advice on how to rearrange the dollars on the structure settlement in order to accomplish this goal without it costing a lot of money out of our pocket.

Secondly, the business interruption portion of the claim was originally estimated by the insurance adjuster to be \$44,412. Timmons Consulting Group settled this portion of the claim for \$169,119. The numbers speak for themselves.

In closing, we originally chose to work with the insurance company's adjuster since he had convinced us that he was there to work with us and would do whatever it took to satisfy us. He immediately brought in his contractor and had estimates and was prepared to move expeditiously since this was our primary location. After a few months into the claim we realized that this was not in our best interest and sought an independent to work on our behalf. We have since recommended Timmons Consulting Group to a couple other local businesses in the area that have been affected by fire.

We do what we do best and that is making and selling barbecue. Let Timmons Consulting Group do what they do best for you. If we can be a reference, please do not hesitate to call.

Sincerely,

James Runnels and Fred Conwright Jr.

MAIN OFFICE

3121 S. Loop 12 • Suite 101 • Dallas, Texas 75216
Telephone 214 • 374-1967